

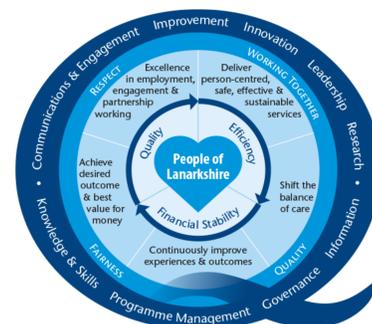
Achieving Excellence Quality Improvement Programmes (aEQUIP)



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Introduction

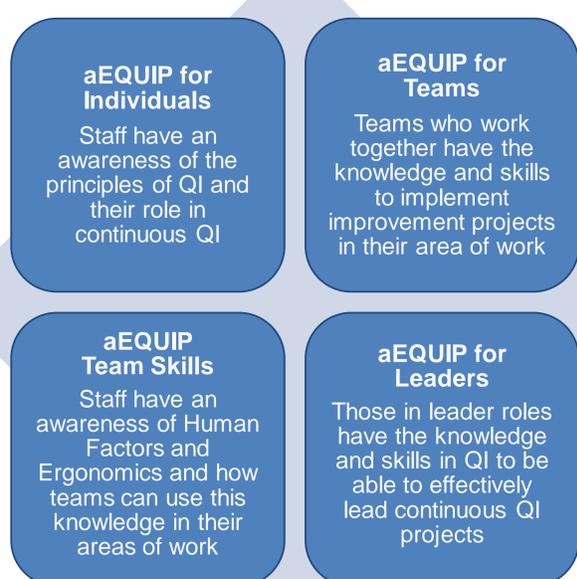
NHS Lanarkshire is committed to establishing a connected infrastructure that supports the organisation to deliver on its ambition of putting quality at the heart of the organisation. One of the components of this infrastructure is the need to develop capacity and capability in quality improvement (QI) science which will ensure that we have people who are skilled, knowledgeable and empowered to make improvements where they work. NHS Lanarkshire has designed QI education that is delivered under the banner of 'Achieving Excellence Quality Improvement Programmes' (aEQUIP).



Aim

NHS Lanarkshire's capacity and capability plan clearly outlines the annual objectives for 2018-23 and supporting implementation plans. aEQUIP QI education programmes for individuals, teams and team skills (with a focus on Human Factors and Ergonomics) are established. aEQUIP for Leaders is planned for development and testing in 2019.

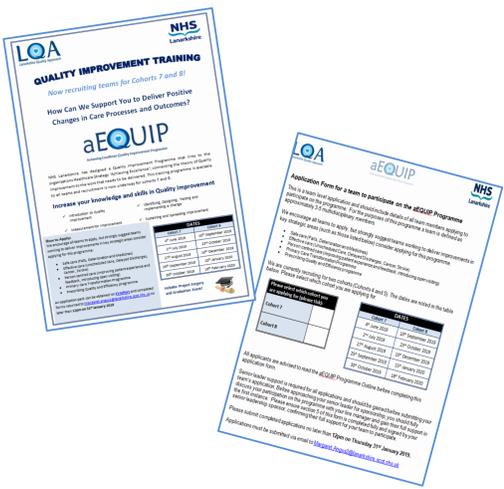
aEQUIP Aims / Objectives:



What did we do?

- Established NHSL capacity and capability group
- Established faculty; staff with QI expertise at practitioner or expert level
- Tested and continue to develop QI education programmes
- Developed a 5 year QI education programme schedule
- Developed a quality improvement toolkit of resources for staff
- Developed a communication plan, supporting documentation, marketing materials and recruitment process

Programme	2018												2019												2020												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
aEQUIP for Teams																																					
aEQUIP for Individuals																																					
aEQUIP for Leaders																																					
LQA Team Skills																																					



Outcomes / Results

The Lanarkshire Quality Approach to building knowledge and skills in QI within the workforce is based on the following model, which shows the number of cohorts and staff that have undertaken each programme:



Lanarkshire Quality Approach (LQA)

District Nursing Team, Cumbernauld Locality

AIM: Increase the use of structured response by 80% in community patients by February 2019, and all patients will have baseline observations carried out as standard

- Increased the use and awareness of a ratified NHSL risk assessment tool
- Greatly improved patient quality care and safety
- Prevented unnecessary hospital admissions
- Improved staff awareness and development
- Team working well and structured responses are now embedded within our patient assessment process

Intensive Care Unit (ICU), University Hospitals Monklands and Wishaw

AIM: Increase by 100% the number of Level 3 patients, who are ventilated for more than 48 hours, that are provided with the tools to self-manage their recovery

- Improved patient journey to one step down ward
- Development of ICU rehab record
- Supported the identification of education requirements

Feedback from aEQUIP Graduates

Thought bubbles containing feedback:

- "Great session on run charts. Very understanding and now imagining using data effectively".
- "Sharing of ideas with other teams"
- "Good support from the LQA team! Every question was answered well!"
- Driver Diagram; "Able to relate our project to theory. Found this clear and able to understand".



For further information contact: LQA@lanarkshire.scot.nhs.uk
 Lanarkshire Quality Approach @nhs_lqa
 Follow us on twitter for all the latest on the #LQA